



BE AWARE. BE SMARTER THAN THE FRAUDSTER.

Do not fall prey to SIM Cloning

The digital payment landscape has been evolving rapidly, providing secure, fast and seamless digital banking experience to end-users. While transacting on digital banking platforms, we urge all our customers to follow the below mentioned prudent practice to ensure a safe and secure online banking experience.

-  Never respond to any Pop-ups/Emails/SMS/Phone Calls from unknown/unauthorized sources.
-  Please be vigilant on SIM deactivation as it may be an indication of SIM cloning. In case of any sudden/unauthorized SIM deactivation, please contact the bank (1800 425 1809 or 1800 102 9408) immediately.
-  Never share any account credentials/Password/PIN/OTP/CVV etc. Bank will never ask for such details.
-  Secure your digital transactions using "e-Lock" feature in bank's Mobile Banking App SIB Mirror.
-  Avoid installing unauthorized Apps or screensharing applications on your Desktop/Laptop/Mobile Devices.
-  Ensure your system is free from Malware by using antivirus/ firewall etc.
-  Always use Virtual Keyboard.
-  Change your password frequently.

#SafeBankingWithSIB

In case of any suspected/unauthorized transaction in your account, please contact the bank (1800 425 1809 or 1800 102 9408) immediately. For more details visit www.southindianbank.com or contact your nearest South Indian Bank branch.